

Peerless Network launched Cloud PBX, its Unified Communications as a Service (UCaaS) product, to the Enterprise market with a goal of delivering a simple-to-use, intuitive, and very affordable solution for businesses. Using Peerless' proprietary platform, Cloud PBX provides customers with a simple way to provision voice services.

With Cloud PBX, customers can efficiently manage telephone numbers, services, routing, configuration, and inventory over Peerless' fully cloud-based IP network via one system. Featuring a very attractive price point, Peerless' UCaaS model makes it easy for businesses of any size to enjoy zero-touch provisioning and customization via the Peerless Portal, Peerless' automated provisioning platform.



CLOUD PBX/UCaaS

SIMPLICITY:

- Real-time activations
- Simplified provisioning via the Peerless Portal, the company's automated provisioning platform
- Easily customizable for business operations big or small
- Complete control and integration via Peerless' API-driven, self-service portal for real-time number management
- Vast inventory of nationwide DID's
- Subscriber self-care portal
- Fax-to-email
- Desktop and Mobile apps

COST EFFICIENCY:

- Peerless leverages its own network infrastructure and proprietary technologies to avoid additional third-party costs
- Access PBX capabilities without complicated and expensive equipment
- Most affordable industry rates
- Available on month-to-month, one-year, two-year, and three-year terms

QUALITY AND RELIABILITY:

- High-voice quality
- Low latency
- Utilize Peerless Network's owned and operated redundant and reliable voice network
- 99.999% SLA uptime
- Failsafe routing ensures you will never miss a call
- Full suite of PBX features including voicemail to email, call forwarding, IVR/Digital receptionist, ring groups and call queues

EQUIPMENT:

- Access PBX capabilities without the need for complicated or expensive equipment. Peerless offers phone systems (rent or purchase) from:
 - Poly
 - Yealink
 - Grandstream
- Use your own equipment (BYOD)

AUTONOMY:

- Easily manage telephone numbers, services, routing, configuration, and inventory via one system
- Full visibility to real-time usage and billing stats
- Superior customer service and support

WORK FROM HOME WITH CLOUD PBX:

- Simply access Cloud PBX via the Cloud Dial Mobile App or the Cloud Dial Desktop App
- Employees are able to make and receive calls and texts with an extension phone number anywhere in the world from their smartphone or computer
- Receive pre-provisioned phones and begin working from home instantly

PEERLESS PORTAL:

The Peerless Portal is a fully automated, online, and self-provisioning platform for businesses to easily purchase and manage their Cloud PBX service. All products and services can be provisioned directly on customers' premises and via mobile devices.

Cloud Dial is a companion app to the Peerless Portal Cloud PBX. Phone calls to your Peerless Portal Phone number can be answered by your mobile device or your IP desk phone. Place calls to anywhere in the world using your Peerless Portal phone number.

- Calls placed from your Cloud Dial app look just like they were placed from your desk
- Extension-to-Extension Dialing
- Messaging to and from your Cloud PBX Phone Number
- Contact List stored in App
- Works over WiFi or Cellular Data

In addition Peerless customers can leverage the Peerless' ANImate automated platform, which is a full-featured customer portal and API that allows complete control, integration and customization of your entire telephone number management process.

FULLY IP-BASED REDUNDANT NETWORK:

Your voice traffic runs on our fully owned and operated network that we have built from the ground up. Thousands of customers trust their voice services to Peerless. Each customer enjoys a local network consisting of SONET and Ethernet hubs providing 99.999% reliability.

No one offers a better solution for Cloud PBX than Peerless Network. Are you ready to learn more? Call us at 312-506-0920 or email us at sales@peerlessnetwork.com.

CLOUD PBX PLANS:

With Cloud PBX, for each phone number, our customers can choose between three plans, based on their specific needs.

1. ESSENTIALS PLAN

This plan includes the following features:

- Unlimited calling to U.S. and Canada
- Peerless-supplied equipment or BYOD (Bring your Own Device)
- DIDs with Caller ID, Calling Name, and E911
- 3-Way Calling
- Call Transfer
- Caller ID Hiding
- Call Waiting
- Paging

2. COMPLETE PLAN

This plan, our most requested, includes the Essentials features, plus the following additional features:

- Cloud Dial™ Mobile and Desktop Apps
- SMS
- Robocoll Mitigation
- Instant Message
- Presence
- Call Screening
- Call Recording
- Call Forwarding
- Remote Call Forwarding
- Voicemail
- Voicemail to Email
- Ring Groups
- Call Queues
- Digital Receptionists
- Call Park/Pickup
- Audio-only Conference Bridge for up to 40 users

3. PREMIUM PLAN

This plan includes the Essentials and Complete features, plus the following additional features:

- Audio and Video Meetings with up to 100 participants
- Video, audio, and screenshare in the Cloud Dial™ Mobile and Desktop Apps or web browser
- Conference dial-in numbers in the U.S., Canada, and Europe

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