

Cloud PBX Hospitality from Peerless Network provides hotels with a simple-to-use Unified Communications as a Service (UCaaS) solution built to accommodate the unique needs of the hotel industry. Peerless has partnered with Jazzware, the proven leader in middleware software solutions, to fully integrate Peerless' UCaaS services into the hotel's Property Management System (PMS). Jazzware's resilient, secure integration platform, the Edge Enterprise Service Bus (Edge ESB), is trusted by top brands and is serving over 1800 hotels.

Front-office activities, such as booking reservations, guest check-in and check-out, room assignments, room rates, and billing, can be easily managed. A full suite of guest room telephone services and individual room specifics are monitored via Cloud PBX Hospitality. Hotels can also efficiently manage telephone numbers, services, routing, configuration, and inventory over Peerless' fully cloud-based IP network via one system. Featuring a very attractive price point, hotels also enjoy zero-touch provisioning and customization via the Peerless Portal, Peerless' automated provisioning platform.

**PMS INTEGRATION:**

How does the integration work? The Edge ESB appliance sits on the hotel property and hosts local integrations and establishes a secure outbound connection to the cloud for cloud features, services, and integrations. Using data from the PMS and the Jazzware portal, hotels are able to:

- Control the guest room telephone services
- Provision multi-language voicemail prompts and reset guest voicemail boxes
- Update housekeeping room status
- Prompt guest-centric messaging and message waiting light
- Deliver guest-centric wake-up greetings
- Drive personalized call and internet pricing based on guest type or group affiliation
- Post phone call, internet, and minibar charges back to the guest
- Authenticate guests on internet billing systems
- Trigger system and emergency alerts
- Bill back third-party system usage

SIMPLICITY:

- Real-time activations
- Simplified provisioning via the Peerless Portal, the company's automated provisioning platform
- Easily customizable for business operations big or small
- Complete control and integration via Peerless' API-driven, self-service portal for real-time number management

COST EFFICIENCY:

- Peerless leverages its own network infrastructure and proprietary technologies to avoid additional third-party costs
- Access PBX capabilities without complicated and expensive equipment
- Most affordable industry rates
- Available on month-to-month, one-year, two-year, and three-year terms

QUALITY AND RELIABILITY:

- Voice traffic runs on Peerless' fully owned and operated network that we have built from the ground up. Thousands of customers trust their voice services to Peerless.
- High-voice quality
- Low latency
- SONET and Ethernet hubs providing 99.999% reliability

EQUIPMENT:

- Access PBX capabilities without the need for complicated or expensive equipment.
- Rent or purchase phones that are specifically designed for the hospitality industry
- Use your own equipment (BYOD).

PEERLESS PORTAL:

The Peerless Portal is a fully automated, online, and self-provisioning platform hotels to manage their Cloud PBX Hospitality service. All products and services can be provisioned directly on customers' premises and via mobile devices.

Cloud Dial is a companion app to the Peerless Portal Cloud PBX. Phone calls to your Peerless Portal Phone number can be answered by your mobile device or your IP desk phone. Place calls to anywhere in the world using your Peerless Portal phone number.

- Extension-to-Extension (Room to room) Dialing
- Messaging to and from your Cloud PBX Phone Number
- Contact List stored in App
- Works over Wi-Fi or Cellular Data

CLOUD PBX HOSPITALITY PLANS:

With Cloud PBX Hospitality Plans, for each phone number, our customers can choose between three plans, based on their specific needs.

1. ESSENTIALS PLAN

This plan includes the following features:

- Unlimited calling to U.S. and Canada
- Peerless-supplied equipment or BYOD (Bring your Own Device)
- DIDs with Caller ID, Calling Name, and E911
- 3-Way Calling
- Call Transfer
- Caller ID Hiding
- Call Waiting
- Paging

2. COMPLETE PLAN

This plan, our most requested, includes the Essentials features, plus the following additional features:

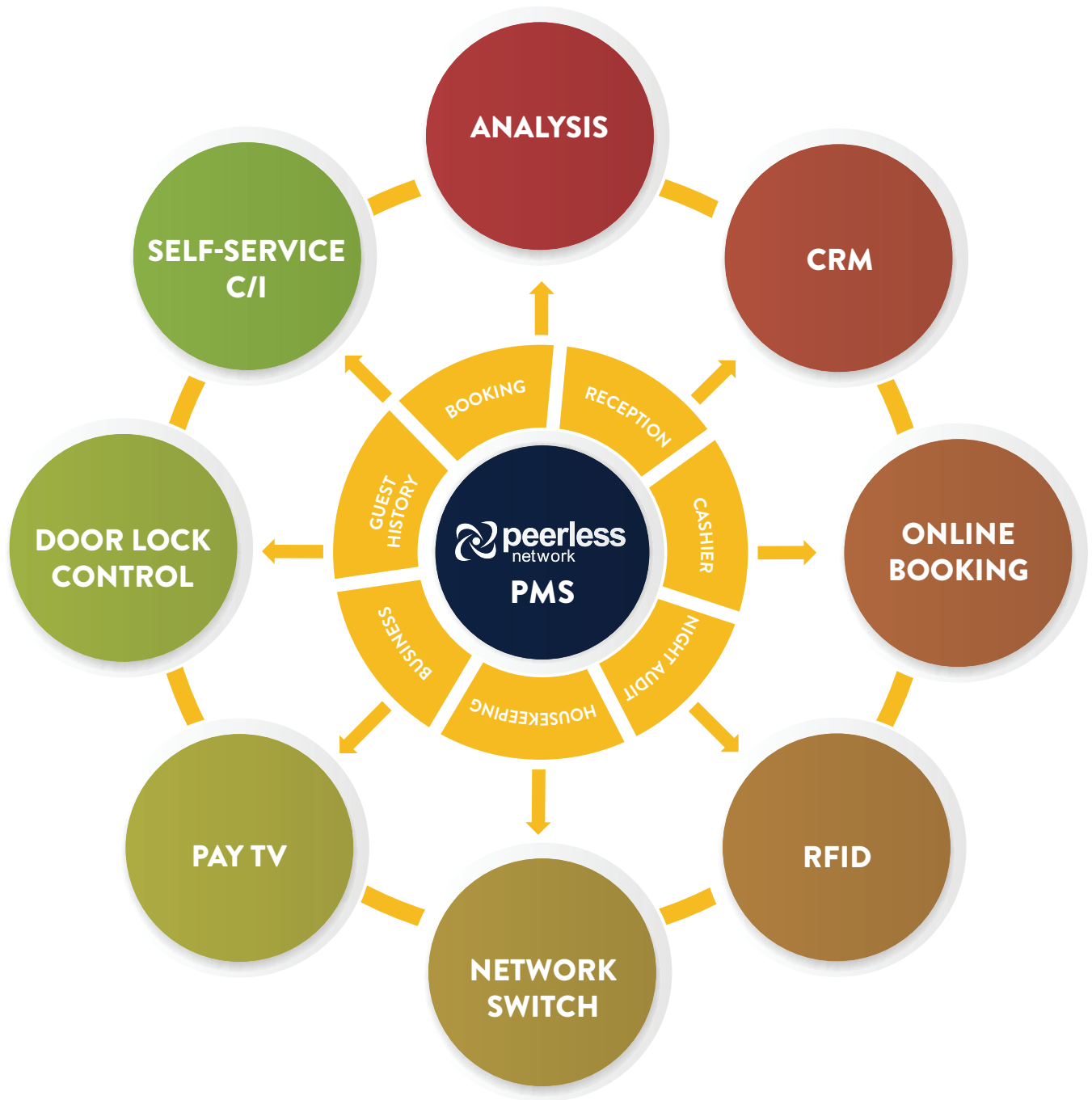
- Cloud Dial™ Mobile and Desktop Apps
- SMS
- Robocoll Mitigation
- Instant Message
- Presence
- Call Screening
- Call Recording
- Call Forwarding
- Remote Call Forwarding
- Voicemail
- Voicemail to Email
- Ring Groups
- Call Queues
- Digital Receptionists
- Call Park/Pickup
- Audio-only Conference Bridge for up to 40 users

3. PREMIUM PLAN

This plan includes the Essentials and Complete features, plus the following additional features:

- Audio and Video Meetings with up to 100 participants
- Video, audio, and screenshare in the Cloud Dial™ Mobile and Desktop Apps or web browser
- Conference dial-in numbers in the U.S., Canada, and Europe

No one offers a better integrated solution specifically designed for hotels. Are you ready to learn more?
Call us at 312-506-0920 or email us at sales@peerlessnetwork.com.



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