

Empirix Enables Peerless to Deliver Enhanced Monitoring Services to Customers

Empirix IntelliSight Solution Improves the Quality of Experience and Enhances Transparency with End-to-end Monitoring as a Service (MaaS) offering for Peerless Customers.

Billerica, Mass., August 4, 2015 –

Empirix today announced that Peerless Network has selected its IntelliSight solution to deliver a Monitoring as a Service solution for its customers. Peerless Network was founded in 2008 and is a fully-funded, privately-held company focused on simplifying the interconnection process for telecommunication companies, service providers and enterprises via innovative end office, tandem, and advanced routing services.

Peerless currently leverages Empirix IntelliSight solutions to manage its internal network, including its flexible, state-of-the-art passive probe system and advanced reporting and analytics system. This allows Peerless to collect customer data and quickly transform it into meaningful and actionable information in order to deliver the best possible service. Peerless is now extending those capabilities to encompass customer sites through its Peerless MaaS (Monitoring as a Service) offering. Customers with this solution will benefit from:

- Real-time analysis of voice service quality.
- Insight into numerous KPIs including ASR, PDD, MOS, jitter, packet loss, etc.
- Failure analysis down to the individual customer call, including root cause.
- Service usage, characterization and performance reporting.

“This new offering will enable our customers to reduce mean time to repair (MTTR), accurately plan future network requirements and control CAPEX investments,” stated Rick Knight, EVP of Sales and Marketing for Peerless. “We believe that by extending our monitoring platform out to our customer’s networks, will enable our customers to triage problems quicker and provide additional value through reporting. This solution will give the customer visibility to all vendors in their network. We are confident that this will highlight Peerless’ state of art network and quality of service.”

“Empirix is excited to be working closely with Peerless to roll out this new offering,” stated Kambiz Vahdani, Empirix VP Sales, Americas. “Peerless is one of the premier voice interconnection provider for wireless

carriers, cable telephony, CLEC, enhanced service providers and telecom-intensive enterprise companies and we believe this offering will help to further differentiate themselves in the market.”

About Peerless Network

Peerless Network simplifies how networks, devices and people connect. Headquartered in Chicago, Peerless is the premier voice interconnection provider for wireless carriers, cable telephony, CLEC, enhanced service providers and telecom-intensive enterprise companies. For more information, visit us at www.peerlessnetwork.com.

About Empirix

Empirix is the recognized leader in end-to-end network performance visibility with the unique ability to analyze customer behaviors by application in real time. Empirix helps service providers, mobile operators, contact centers and businesses optimize processes to reduce operational costs, maximize customer retention and grow top-line revenue. Through Testing, Monitoring and Intelligent Analytics, Empirix helps companies around the world realize the full value of their technology investments to provide a higher quality of service to their Customers. Empirix was acquired in 2013 by private equity firm Thoma Bravo as the first step in an aggressive strategy to take advantage of growth opportunities in the network services industry. The company is creating a comprehensive portfolio of end-to-end network service assurance solutions that will offer customers an integrated performance management solution in an otherwise fragmented market. Learn more at www.empirix.com, [Empirically Speaking](#) or follow us on [Twitter](#).

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